

CURRICULUM VITAE

Kathleen (Katie) M. White

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EDUCATION

Ed.D., 2006, Organization Development & Behavior, University of St. Thomas., St. Paul, MN
M.B.A., 1982, Management, Carlson School, University of Minnesota Minneapolis, MN
B.S., Medical Technology, 1970, Creighton University, Omaha, NE

PROFESSIONAL POSITIONS

2023	Wegmiller Professor of Healthcare Administration, Associate Professor and Program Director, Master in Healthcare Administration (MHA), University of Minnesota, School of Public Health, Division of Health Policy and Management, Minneapolis, MN
2022-2023	Associate Professor and Interim Director, Master in Healthcare Administration Program, University of Minnesota, School of Public Health, Division of Health Policy and Management, Minneapolis, MN
2018 –2022	Associate Professor, University of Minnesota, School of Public Health, Division of Health Policy and Management, Minneapolis, MN
2012 –2018	Assistant Professor, University of Minnesota, School of Public Health, Division of Health Policy and Management, Minneapolis, MN
2008 – 2012	Research Associate, University of Minnesota, School of Public Health, Division of Health Policy and Management, Minneapolis, MN
2003 – 2008	Research Investigator, Research Fellow, HealthPartners Research Foundation, Bloomington, MN
2007 – 2008	Adjunct Instructor, Hamline University School of Business
2007 – 2012	Adjunct Instructor, University of Minnesota, School of Public Health, Minneapolis, MN
1995 – 2010	Adjunct Instructor, UST MBA in Health Care, University of St. Thomas Opus College of Business, Minneapolis, MN
1993 – Present	Principal, K.M. White & Associates Consulting, Minneapolis, MN
1995 – 2000	Executive Director, National Institute of Health Policy; Research and Teaching Associate, University of St. Thomas Graduate School of Business, Minneapolis, MN
1983 – 1993	Director of Strategic Planning and Business Development, Director of Marketing, South Suburban division, Fairview Health Services

1973 – 1983 Administrator, Division of Clinical Laboratories, Manager, Department of Laboratory Medicine and Pathology, and Faculty, University of Minnesota Health System, University of Minnesota Medical School, School of Medical Technology

1970 – 1973 Manager, Belle Bonfils Memorial Blood Service, University of Colorado Medical Center, Denver, CO

TEACHING EXPERIENCE

University of Minnesota School of Public Health – MHA, MPH, MS and PhD program courses: Principles of Management in Health Services Organizations; Health Leadership and Effecting Change, Leading Change in Multiple Contexts for Public Health Professionals; Interdisciplinary graduate program course: Integrative Leadership Seminar, cross-listed with Humphrey School of Public Affairs, Carlson School of Management, College of Education and Human Development, and the Law School at UMN; Qualitative Research Theory and Methods for Health and Health Services Research; Management of Healthcare Organizations (MHA); Twin Cities Learning Lab (MHA)

University of St. Thomas College of Business Health Care MBA program courses and Physician Leadership College program courses: Health Systems and Health Policy, Organization Behavior and Development, Strategic Management, Leadership, Strategic Human Resource Management

Hamline University School of Business – MBA Program courses: Leadership & Management, Human Resource Management, Organization Behavior, Managing Organizational Change

RESEARCH AND PUBLICATIONS

A) Articles published in peer-reviewed journals

Chrouser, K.L., Partin, M. R., Gainsburg, I., **White, K.M.** (2024). Examining the Surgical Stress Effects (SSE) framework in practice: A qualitative assessment of perceived sources and consequences of intraoperative stress in surgical teams. *The American Journal of Surgery*, 228, 133-140. <https://doi.org/10.1016/j.amjsurg.2023.08.024>.

Weideman B.C.D., **White K.M.**, Farley J.F., Sorge LA, Pradeep S., Cannon A., Tran K., Pestka D.L. (2024). Integrating Clinical Pharmacists into Transitions of Care: A Qualitative Study of Barriers and Facilitators among Federally Qualified Health Centers. *Journal of the American College of Clinical Pharmacy*. 1-9. //doi.org/10.1002/jac5.1927.

Rajamani, S., Chakoian, H., Bieringer, A., Lintelmann, A., Sanders, J., Ostadkar, R., R., Saupe, A., Grilli, G., **White, K.**, Solarz, S., Melton, G. B. (2023). Development and implementation of an interoperability tool across state public health agency's disease surveillance and immunization information systems. *JAMIA open*, 6(3), ooad055.

Wheatley, M., White, K.M., Peterson, A.D., Hanft, J., Rowles, D.T., Blissett, T., Enns, E. (2023). Barriers, Opportunities, and Potential Costs of Expanding HIV Support Services. *AIDS Care*, 1-8.

Noh, E., Begun, J.W., **White, K.M.,** Potthoff, S.J. (2022). U.S. hospital engagement in cross-sector partnerships for population health improvement in socioeconomically distressed counties. *Public Health*, 205, 55-57. //doi.org/10.1016/j.puhe.2022.01.020 0033-3506.

Pestka D.L., **White K.M.,** DeRoche K.K., Benson B.J., Beebe T.J. (2022). ‘Trying to fly the plane while we were building it’. Applying a learning health systems approach to evaluate early-stage barriers and facilitators to implementing primary care transformation: a qualitative study. *BMJ Open* 2022;12:e053209. doi:10.1136/bmjopen-2021-053209.

Cross, D. A., Pestka, D. L., **White, K. M.,** & Shah, S. (2021). Business Not As Usual: Implementation Strategies That Support Learning During the COVID-19 Pandemic. *Mayo Clinic Proceedings: Innovations, Quality & Outcomes*, 5(6), 1008.

Tignanelli, C., Shah, S. Switzer, S.P., Shippee, N., Kosednar, K.M., Wogensen, P., Jones, E., Butler, M., Wagner, B., Rhein, J., Benson, B., Usher, M., Melton-Meaux, G., Petska, D., Badlani, S., **White, K.M.,** Reding, M. (2021). Implementation of an anticoagulation practice guideline for COVID 19 via a clinical decision support system in a large academic health system and its REAIM evaluation. *JMIR Medical Informatics* 9 (11), p.e30743-e30743. doi: 10.2196/30743.

Danan, E., **White, K.M.,** Wilt, T., Partin, M. (2021). Reactions to Recommendations and evidence about prostate cancer screening among White and Black male Veterans. *American Journal of Men’s Health*, doi: 10.1177/1557988321102210.

McDonald, T., White, K.M., Huang, T., Whaley, C., Dowd, B. (2021). Clinic price reductions in a tiered total cost network. *The American Journal of Managed Care*, 27(9):e316-e321. <https://doi.org/10.37765/ajmc.2021.88744>.

Aase, A., Melzer, A., **White, K.M.,** Gravely, K., Averill, S., Rice, K. (2019). Implementation of a standardized template for reporting of incidental pulmonary nodules: Feasibility, acceptability and outcomes. *Journal of the American College of Radiology*, 17(2), 216-223.

Cain, C.L., Taborda, C., Frazer, M., Schellinger, S., **White, K.M.,** Chant, A., Kaasovic, J., Nelson, B. (2017, Sep). A Mixed Methods Study of Emotional Exhaustion: Energizing and depleting work within an innovative healthcare team. *Journal of Interprofessional Care*. 1-11. DOI: 10.1080/13561820.2017.1356809

Anderson, E.W., **White, K.M.** (2017, June). “This is what family does”: The family experience of caring for serious illness. *American Journal of Hospice & Palliative Medicine*. 1-7. DOI: 10.1177/1049909117709251

Anderson, E.W., **White, K.M.** (2017). “It has changed my life.” An exploration of caregiver experiences in serious illness. *American Journal of Hospice & Palliative Medicine*. 1-9. DOI: 10.1177/1049909117701895

Abraham, J., **White, K.M.** (2017, Feb) Tracking the changing landscape of corporate wellness companies. *Health Affairs*, 36(2), 222-228. DOI: 10.1377/hlthaff.2016.1138

Virnig, B., **White, K.M.** Reducing unplanned readmissions after colorectal surgery: The choice is the carrot or the stick. Editorial. *Diseases of the Colon & Rectum*: February 2017 - Volume 60, Issue 2 - p 135–136. DOI: 10.1097/DCR.0000000000000753

Partin, M.R., Lilie, S., **White, K.M.**, Wilt, T.J., Chrouser, K., Taylor, B.C., Burgess, D.J. (2016) Similar Perspectives on Prostate Cancer Screening Value and New Guidelines across Patient Demographic and PSA Level Subgroups: A Qualitative Study. *Health Expectations*, 1-9. DOI: 10.1111/hex. 12517.

Wholey, D.R., Zhu, X., Knoke, D., Shah, P., & **White, K.M.** Managing to care: Design and implementation of patient-centered care management teams, Chapter 6. (2014). In Mick, S, and Shay, P.D. (Eds.), *Advances in Health Care Organization Theory, 2nd Edition* (pp. 125-152). San Francisco, CA: Jossey-Bass.

Powell, A.A., **White, K.M.**, Partin, M., Halek, K., Hysong, S.J., Zarling, E., Kirsh, S.R., & Bloomfield, H.E. (2014). More than a score: A qualitative study of ancillary benefits of performance measures. *BMJ Quality and Safety in Health Care*, 23: 651–658.

Adair, R., Wholey, D.R., Christianson, J.B., **White, K.M.**, Britt, H., & Lee, S. (2013). Improving chronic disease care by adding laypersons to the primary care team: A parallel randomized, controlled trial. *Annals of Internal Medicine*, 159(3), 176-184.

Wholey, D.R., Disch, J., **White, K.M.**, Powell, A.A., Rector, T., Sahay, A., & Heidenreich, P. (2014). Differential effects of professional leaders on health care teams in chronic disease management groups. *Health Care Management Review*, 38(4), 272-283.

Wholey, D.R., **White, K.M.**, Adair, R., Christianson, J.B., Lee, S., Elumba, D. (2013) Care guides: An examination of occupational conflict and role relationships in primary care. *Health Care Management Review*. DOI: 10.1097/HMR.0b013e31825f3df9.

Adair, R., Christianson, J.B., Wholey, D.R., **White, K.M.**, Town, R., Lee, S., Britt, H., Lund, P., Lukasewycz, A., Elumba, D. (2012). Care guides: Employing non-clinical laypersons to help primary care teams manage chronic disease. *Journal of Ambulatory Care Management*. 35(1), 27-37. DOI: 10.1097/JAC.0b013e31823b0fbe.

Powell, A.A., **White, K.M.**, Partin, M.R., Halek, K., Christianson, J.B., Neil, B., Hysong, S.J., Zarling, E.J., Bloomfield, H.E. (2012). Unintended consequences of implementing a national performance measurement system into local practice. *Journal of General Internal Medicine*, October 13, 2011. doi:10.1007/s11606-011-1906-3.

Wholey, D.R., **White, K.M.**, Kader, H. (2010). Accreditation and accountability: Is the cart before the horse? *American Journal of Public Health*, 100(1), 4-6. doi:10.2105/AJPH.2009.181123.

B) Reports and other publications

NORC NGACO Evaluation Team, Sixth and Final Annual Report: Next Generation Accountable Care Organization (NGACO) Model Evaluation Report presented to The Center for Medicare and Medicaid Innovation (CMMI), March 2023 (University of MN NORC contract team members: Bryan Dowd, Roger Feldman, Tyler Boese, and **Katie M. White**).

NORC NGACO Evaluation Team, Fifth Annual Report: Next Generation Accountable Care Organization (NGACO) Model Evaluation Report presented to The Center for Medicare and Medicaid Innovation (CMMI), June 2022 (University of MN NORC contract team members: Bryan Dowd, Roger Feldman, Tyler Boese, and **Katie M. White**).

NORC NGACO Evaluation Team, Fourth Annual Report: Next Generation Accountable Care Organization (NGACO) Model Evaluation presented to The Center for Medicare and Medicaid Innovation (CMMI), June 2021 (University of MN NORC contract team members: Bryan Dowd, Roger Feldman, Jon Christianson, Tyler Boese, and **Katie M. White**).

NORC NGACO Evaluation Team, Third Annual Report: Next Generation Accountable Care Organization (NGACO) Model Evaluation presented to The Center for Medicare and Medicaid Innovation (CMMI), June 2020 (University of MN NORC contract team members: Bryan Dowd, Roger Feldman, Jon Christianson, Tsan-Yao Huang, and **Katie M. White**).

NORC NGACO Evaluation Team, Second Annual Report: Next Generation Accountable Care Organization (NGACO) Model Evaluation presented to The Center for Medicare and Medicaid Innovation (CMMI) on May 2019 (University of MN NORC contract team members: Bryan Dowd, Roger Feldman, Jon Christianson, and **Katie M. White**).

NORC NGACO Evaluation Team, First Annual Report: Next Generation Accountable Care Organization (NGACO) Model Evaluation presented to The Center for Medicare and Medicaid Innovation (CMMI) on January 31, 2018 (University of MN NORC contract team members: Bryan Dowd, Roger Feldman, Jon Christianson, and **Katie M. White**).

White, K. M., Reysack, K. Eikenberry, J. (June 2016). Telehealth: A Private Insurer Review Project. Study report for the Medicare Payment Advisory Commission (MedPAC). Available after 9/2016 from: <http://www.medpac.gov/-documents/-contractor-reports>.

Wholey, D.R., Finch, M., Shippee, N.D., **White, K.M.**, Christianson, J., Kreiger, R., Wagner, B. Grude, L. (Dec. 2015). Evaluation of the State of Minnesota's Health Care Home Initiative: Evaluation Report for the Years 2010-2014. Evaluation study report for the MN Department of Health, Department of Human Services, and the State of MN Legislature.

White, K. M., Knutson, D., Abraham, J. Huckfeldt, P., Johnson, H., Eikenberry, J., Grude, L. (September 2015). Case Comparative Analysis of Select Market-Based Medicare Shared Savings Program Accountable Care Organizations: An In-Depth Exploration of First Performance Period Experiences of Organizations Participating in Medicare Shared Savings Program ACOs in Select Markets. Study report for the Medicare Payment Advisory Commission (MedPAC). Available 9/2015 from: <http://www.medpac.gov/-documents-/contractor-reports>.

White, K. M., Knutson, D., Abraham, J. Zeglin, J., Timmel, M., Johnson, H., Grude, L. (July 2014). Case Comparative Analysis of Select Market-Based Pioneer Accountable Care Organizations: An In-Depth Exploration of First Year Experiences of Comparable Organizations Participating in Pioneer ACO in Select Markets. Study report for the Medicare Payment Advisory Commission (MedPAC). Available 9/9/2014 from: <http://www.medpac.gov/-documents-/contractor-reports>.

Wholey, D.R., Finch, M., **White, K.M.**, Christianson, J., Kreiger, R., Zeglin, J., Grude, L. (Dec. 17, 2013). Evaluation of the state of Minnesota's Health Care Home Initiative. Evaluation study report for the MN Department of Health, Department of Human Services, and the State of MN Legislature.

White, K.M. (2011). Qualitative Evaluation of the Veterans Health Administration VISN 23 Chronic Disease Management Learning Collaborative Initiative. Study report for VISN 23 leadership.

Christianson J.B., Zismer, D., **White, K.M.**, Zeglin, J. (June 2011). Exploring Alternative Approaches to Valuing Physician Services. Study report for the Medicare Payment Advisory Commission (MedPAC).

White, K.M. (2006). Diffusion of Knowledge in Medical Care: A Study of Social Network Practices in the Clinic Setting. (Doctoral dissertation, University of St. Thomas). *ProQuest/UMI*.

Citizens League. (1998, December) Project 2030 – A New Wrinkle on Aging: Baby Steps to 2030. Minneapolis, MN: **White K. M.**, Eklund, K. (Co-Chairs).

White, K. M. Laboratory marketing: Beginning an overall marketing program in the clinical laboratory. (1982). *Hospitals*, 56(16), 104-110.

C) Manuscripts undergoing review process in peer-reviewed journals

McDonald, T., **White, K.M.**, Huang T., Boese, T., Dowd, B. T. Inertia in Employer-Sponsored Health Insurance. *American Journal of Health Economics*. Revised and Resubmitted.

Dowd, B., Feldman, R., Rowan, K., Parasharum, S., **White, K.**, Lee, W. Searching for the policy-relevant treatment effect in Medicare's ACO evaluations.

Stabler, H., **White, K.M.**, Beebe, T. Introducing a Measure of Hospital Community Orientation. Submitted to *Medical Care Research and Review*. Revised and resubmitted.

D) Working papers

White, K.M., Wholey, D.R., Wagner, B. Understanding patient centered medical home transformation: Institutional logic, core functions and maturity model.

E) Conference papers and presentations

Pestka D, Weidman B, Pradeep S, Cannon A, Tran K, Sorge L, **White K. M.**, Farley J. Integrating Clinical Pharmacists into Transitions of Care: A Qualitative Study of Barriers and Facilitators. North American Primary Care Research Group (NAPCRG) Annual Meeting. San Francisco, CA. November 2023. (Oral presentation)

Rajamani, P., Melton-Meaux, G., Solarz, S., Chakoian, H., Bieringer, A., **White, K.M.** Designing a Public Health Interoperability Solution across a Statewide Surveillance System and Immunization Information System. Poster to be presented at AMIA 2022 Clinical Informatics Conference, May 24-26, 2022, Houston, TX.

Wheatley, M., Peterson, A., Enns, E., **White, K.M.**, Wolfson, J., Blissett, T., Hanft, J., Rowles, D. Program Expansion Opportunities and Scale-Up Costs for HIV Support Services: A Mixed Methods Approach. Poster to be presented at AcademyHealth 2022 Research Conference, June 4-7, 2022, Washington D.C.

Wheatley, M., Peterson, A., Enns, E., **White, K.M.**, Wolfson, J., Blissett, T., Hanft, J., Rowles, D. Ryan White Service Use Variation and Impacts on Sustained Viral Suppression for People Living with HIV. Poster to be presented at AcademyHealth 2022 Research Conference, June 4-7, 2022, Washington D.C.

McDonald, T., **White, K.M.**, Huang, T., Boese, T., Dowd, B.A. Evaluation of a Clinic Price Information Intervention: Results from a Randomized Trial. Virtual Podium Presentation at ASHEcon Conference. Held June 21-23 2021.

McDonald, T., Dowd, B., White, K., Huang, T. Y., & Christianson, J. Can Consumers Choose? Testing Improvement in Consumers' Choice Architecture. In *2020 Virtual Annual Research Meeting*. AcademyHealth.

Petska, D., **White, K.M.** Applying the Consolidated Framework for Implementation Research (CFIR) to determine early-stage implementation barriers and facilitators to primary care transformation. Virtual Podium Presentation at the 13th Annual Conference on the Science of Dissemination and Implementation in Health. December 2020.

Petska, D., **White, K.M.** Identifying barriers and facilitators to implementing a population health primary care transformation. Virtual podium presentation at North American Primary Care Research Group (NAPCRG). 48th Annual Meeting, November 2020.

Dowd, B., McDonald, T., **White, K.M.**, Huang, T. Evaluation of a Clinic Price Information Intervention. Poster Presented at Annual Research Meeting of AcademyHealth. Virtual Meeting July 28-Aug 6, 2020.

Dowd, B., **White, K.M.**, Huang, T., McDonald, T., Christianson, J., Togun, A., DeGrande, M., Fangmeier, J. Update on SEGIP Research. Presentation at the HPM Seminar Series, University of MN School of Public Health, Division of Health Policy & Management, January 24, 2020.

McDonald, T., **White, K.M.** Fangmeier, J., Huang, T., Whaley, C.M., Dowd, B. Consumer and Clinic Responses To Inclusion In A Tiered Insurance Network. Presentation at the AcademyHealth National Policy Conference, Washington, D.C., Feb. 10, 2020.

Chrouser, K., **White, K.M.**, Partin, M. Perceived Sources and Consequences of Intraoperative Stress: A Qualitative Study. ePoster presented at the 39th Congress of the Société Internationale d'Urologie, Athens, Greece, October 17-20, 2019.

McDonald, T., **White, K.M.** Fangmeier, J., Haung, T., Whaley, C.M., Dowd, B. Clinic Responses To Inclusion In A Tiered Total Cost Of Care Insurance Network. Presentation at the AcademyHealth Annual Research Meeting, Washington, D.C., June 4, 2019.

White, K.M. Analysis of Tiered Provider Cost Sharing: An analysis of the State Employee Group Insurance Program. Oral testimony provided to MN Senate Health and Human Services Finance and Policy Committee, MN Senate building, St Paul, MN, September 26, 2018.

White, K.M. Chrouser, K.L., Eberspaker, E., Partin, M.R. Stress and contagious emotions in the operating room: A qualitative study. Poster presented at the AcademyHealth Annual Research Meeting, Seattle, WA, June 25, 2018.

White, K.M., McDonald, T. Analysis of Tiered Provider Cost-Sharing from the State Employee Insurance Group Program Part II. Presented at Wednesday Research Seminar Series, University of MN School of Public Health, Division of Health Policy & Management, November 17, 2017.

White, K.M., Lee, S., Wholey, D., and Adair, R. Organizational factors associated with intervention outcome differences in RCT of implementing practice innovation in primary care clinics. Poster presented at the AcademyHealth Annual Research Meeting, Boston, MA, June 2016.

Danan, E.R., **White, K.M.**, Wilt, T.J., Burgess, D.J., Taylor, B.C., and Partin, M.R. Veterans' perceptions about prostate cancer screening benefits, harms, and intention to screen: a mixed methods study to inform a patient education tool. Poster presented at University of Minnesota Medical School Department of Medicine Research Day, Minneapolis, MN. April 1, 2016.

Abraham, J., and **White, K.M.** "Understanding the Supply side of the Corporate Wellness Industry. Presented at Wednesday Research Seminar Series, University of MN School of Public Health, Division of Health Policy & Management, October 28, 2015.

White, K.M., “Findings from Two Studies: Case Study Comparative Analysis of first Year Experiences of Select Medicare ACOs: Pioneer and MSSP.” July 22, 2015, Modern Healthcare Webinar, Accountable care and big data: Meeting the challenge, Webinar # 116-886-083.

Lee, S., Adair, R., and **White, K.M.** Understanding the influence of relational mechanisms of Adding Lay Persons to primary care teams to improve quality of care in diabetes and heart failure. Poster presented at the AcademyHealth Annual Research Meeting, Minneapolis, MD., June 14, 2015.

White, K.M., Knutson, D., Abraham, J. Huckfeldt, P., Zeglin, J., Grude, L., Timmel, M., Johnson, H., and Eikenberry, J. Accountable Care Organizations in Medicare: What do we know about drivers of performance in the first performance period? Poster presented at the AcademyHealth Annual Research Meeting, Minneapolis, MD. June 15, 2015.

Cain, C. L., Frazer, M.S., **White, K.M.**, and Schellinger, S. Team Members’ Wellbeing in the Development of a Supportive Care Program for Adults with Chronic Illness. Poster presented at the AcademyHealth Annual Research Meeting, Minneapolis, MD. June 15, 2015.

Partin, M.R., Burgess, D.J., Chrouser, K.L., Kinsinger, L.S., Lillie, S.E., Taylor, B. C., **White, K.M.**, and Wilt, T.J. Patient perspectives on the value of prostate cancer screening: A qualitative study. Poster presented at the AcademyHealth Annual Research Meeting, Minneapolis, MD. June 15, 2015.

White, K.M., Abraham, J. “Pioneer ACOs: What do we Know About Drivers of Performance in the First Year?” Annual Minnesota Health Services Research Conference, St Paul, MN, March 3, 2015.

White, K.M., “Pioneer ACOs: What do We Know About Drivers of Performance in the First Year?” Invited speaker, State Health Access Data Assistance Center (SHADAC), University of MN Division of Health Policy & Management, Work in Progress meeting, Minneapolis, MN, January 29, 2015.

Partin, M.R., Burgess, D.J., Chrouser, K., Kinsinger, L., Lillie, S., Taylor, Brent. C., **White, K.M.**, and Wilt, T.J. “Patient Perspectives on the Benefits & Harms of Prostate Cancer Screenings & Reactions to New Guidelines.” Preventing Overdiagnosis Conference, University of Oxford, Oxford, U.K., September 16, 2014.

White, K.M., Murphy, J., Hein, M., Herke, M., Powell, A.A., and Breitenstein, M. “Evaluation of a Multi-Site Veterans Health Administration Learning Collaborative Designed to Improve Chronic Disease Outcomes.” Annual Minnesota Health Services Research Conference, St Paul, MN, March 4, 2014.

Partin, M.R., Powell, A.A., Nugent, S., Halek, K., Taylor, Brent. C., Burgess, D.J., Kinsinger, L., **White, K.M.**, and Wilt, T.J. “Communicating with Patients About Over Diagnosis: Development of a Pamphlet to Improve Understanding of the Benefits and Harms of Prostate

Cancer Screening, and to Address Patient concerns about Discontinuation.” Preventing Overdiagnosis Conference, Dartmouth College, Hanover, NH, September 11, 2013

White, K.M., Murphy, J., Hein, M., Herke, M., Powell, A.A., and Breitenstein, M. “Evaluation of a Multi-Site Veterans Health Administration Learning Collaborative Designed to Improve Chronic Disease Outcomes.” Paper presented at the AcademyHealth Annual Research Meeting, Baltimore, MD., June 25, 2013.

White, K.M. “Understanding the Active Ingredients in MN’s Health Care Home Implementation.” Symposium titled, Evaluating Minnesota’s Health Care Home, Seventeenth Annual Minnesota Health Services Research Conference, St Paul, MN, March 5, 2013.

White, K. M., and Christianson, J.B. “The Effect of Lay Care Guides in Primary Care Practices on Achievement of Treatment Goals for Patients with Diabetes and Hypertension.” Society for Studies in Organizing Healthcare 8th International Organization Behaviour in Healthcare Conference, Dublin, Ireland, April 17, 2012.

White, K.M., “The Role of Co-leadership in the Performance of Health Care Groups,” Society for Studies in Organizing Healthcare 8th International Organization Behaviour in Healthcare Conference, Dublin, Ireland, April 17, 2012. (Finalist for Conference Best Paper Award)

White, K.M., “Improving Chronic Heart Failure Care in the VHA: The Role of Nurse-Physician Co-Leadership,” Paper presented at Academy of Management Meeting, San Antonio, TX, August 15, 2011.

White, K.M., and Powell, A.A., “Unintended Effects of Performance Measurement in VA Primary Care.” Presentation at Wednesday Research Seminar Series, University of MN School of Public Health, Division of Health Policy & Management, September 22, 2010.

White, K.M., “Safety and Quality in Health Care,” A Divisional Research Roundtable Session, Academy of Management Meeting, Montreal, Canada, August 9, 2010.

White, K.M., and Lee, S., “Using Lay Care Guides to Improve Chronic Disease Outcomes in Primary Care. Poster presentation at the AcademyHealth Annual Research Meeting, Boston, MA, June, 2010.

White, K.M., and Powell, A.A., “Unintended Effects of Performance Measurement in VA Primary Care.” Poster presentation at the AcademyHealth Annual Research Meeting, Boston MA, June 2010.

Powell, A.A., **White, K.M.**, B.J., Bloomfield, H.E. “Unintended Effects of Performance Measurement in VA Primary Care.” Poster presentation at the 33rd Annual Society of General Internal Medicine Meeting, Minneapolis, MN, April 2010.

Lund, P., Wholey, D.R., **White, K.M.**, Elumba, D., & Shipley, A., “Using Lay Care Guides to Improve Chronic Disease Outcomes in Primary Care. A paper presented at the Fourteenth Annual Minnesota Health Services Research Conference, St. Paul, MN, March 2, 2010.

Wholey, D.R., & **White, K.M.**, “Improving Chronic Heart Failure Care in the VHA: The Role of Nurse-Physician Co-Leadership.” Presentation at Robert Wood Johnson Foundation INQRI Program National Meeting, Princeton, NJ, September 15, 2009.

White, K.M., “Adopting Innovation in the Medical Clinic: A Study of the Lived Experience of Key Actors Identified Within the Social Network.” A paper presented at the Eleventh Annual Minnesota Health Services Research Conference, St. Paul, MN, March 7, 2007.

White, K.M., “Whole Systems Change Methods - Real Time Strategic Change.” A presentation to the MN OD Network AI Interest Group, Minneapolis, MN, September 12, 2002.

White, K.M., “Classroom of the Future: Action Learning through the Design and Virtual Execution of a Program Evaluation of the first Year of a New, Cohort-Model Doctoral Program.” Paper presented at Academy of Management Meeting, Washington, DC, August 6, 2001.

White, K.M., “The Future of Medicare.” Moderator, Panel discussion, at the 3rd Annual Minnesota Health Services Research Conference, Minneapolis, MN, February 23, 1999.

White, K.M., Eklund, K., “Baby Steps to 2030: A Report of the New Wrinkle on Aging Task Force.” Presented to the Department of Human Services Leadership and the Minnesota Board on Aging, St. Paul, M, .October 30, 1998.

White, K.M., “Marketing in Health Care Organizations.” A presentation to VA Medical District 18, Minneapolis, MN, June 16, 1986.

White, K.M., “The Role of Marketing in Hospital Management.” A presentation to the Minnesota chapter of the American Society for Hospital Food Service Administrators of the American Hospital Association, Chaska, MN, September 27, 1984.

White, K.M., “Marketing Laboratory Services.” A presentation at the annual meeting of the Minnesota Society for Medical Technology, Hopkins, MN, April 6, 1984.

White, K.M., “Marketing Laboratory Services.” Presentation at ACHE continuing education workshop, Strategies for Managing the Hospital Laboratory, Baltimore, MD, April 11, 1983.

White, K.M., “Product Policy - Marketing: Communication during the New Product Development Process.” Continuing education seminar, University of MN School of Management, Minneapolis, MN, May, 1982.

White, K.M., “Employee Selection.” Paper presented at the annual meeting of the Minnesota Society for Medical Technology, Minneapolis, MN, April, 1982.

White, K.M., “Organizational Politics and Management: A Case Study in Health Care.” Continuing education seminar, University of MN School of Management, Minneapolis, MN, March, 1982.

AWARDS AND HONORS

2014 National Mature Media Awards, Category: Government Brochure/Booklet – *Silver Award* “*The PSA Test for Prostate Cancer Screening: Why Some Doctors No Longer Recommend Testing*” Pamphlet developed and tested as part of the Patient and PROvider Training & Education about prostate Cancer Testing (PROTECT) research study, by Partin, M.R., Powell, A.A., Nugent, S., Halek, K., Taylor, Brent. C., Burgess, D.J., Kinsinger, L., White, K.M., and Wilt, T.J. Study is a collaborative study with the Minneapolis VA Center for Chronic Disease Outcomes Research. Announced September 9, 2014.

2011 HealthPartners Innovation in Health Care Award recognizing approaches that are aimed at improving health, patient experience and controlling the cost of care. *Care Guides in the Primary Care Office: Developing and testing an efficient sustainable model for improving chronic disease outcomes* research study, by Adair, R., Christinason, J., Wholey, D., White, K. Lee, S., Winden, T. Shipley, A. and Britt, H. Minneapolis, MN.

Wholey, D.R., Disch, J., White, K.M., Powell, A.A., Rector, T.S., Sahay, A., Heidenreich, P. The role of professional co-leadership in the performance of heart failure care groups. Best Paper Finalist, Society for Studies in Organizing Healthcare 8th International Organization Behaviour in Healthcare Conference, Dublin, Ireland, April 17, 2012.

“Diffusion of Knowledge in Medical Care: A Study of Social Network Practices in the Clinic Setting.” December, 2003. Dissertation grant research award, HealthPartners Research Foundation, Bloomington, MN.

MN Council on Health, 1985 Achievement Award for innovative health promotion program, “Making Tracks for Health,” a shopping mall education and exercise community program.

CONSULTING CLIENTS

Abbreviated list of clients: U.S. Department of Veterans Affairs VISN 23, U.S. Department of Veterans Affairs Polytrauma and Blast Related Injuries Rehabilitation Centers, Family Health Services of Minnesota, P.A., North Suburban Family Physicians (MN), University of Medicine and Dentistry of New Jersey - Robert Wood Johnson & New Jersey Medical Schools (NJ), Institute for Clinical Systems Improvement (MN), University of Minnesota Clinical Associates and University of Minnesota Physicians (MN), National Chronic Care Consortium, Children’s Health Care (MN), Children’s Physician Hospital Organization (MN), Premier Health Alliance (IL), Allina Health System, Medica Health Plan (MN), American Hospital Association (IL), Parrish Medical Center (FL), The Health Care Forum (CA).

PROFESSIONAL MEMBERSHIP AND SERVICE

American College of Healthcare Executives (ACHE)

Ad Hoc referee, **Journal of General Internal Medicine** (since 2011)

Society for the Study for Organizing in Healthcare (SHOC)

International Advisor, one of three advisors representing the U.S.A. SHOC is an international learned society registered with the Academy of Social Sciences in the UK

Academy of Management

Division of Organizational Development and Change (since 2003), Research Methods Division (2010-2015), Division of Health Care Management (since 2009), annual conference reviewer (member since 2003), Health Care Division, Planning committee, 2018-2019

AcademyHealth

AcademyHealth Member (since 2009), Public Health Systems Interest Group (2014-2015)

Minnesota Autism Center (MAC)

Board member (since July 2015), Board secretary (2020), Board chair April 2022

University-wide Service

Curriculum Committee, Center for Integrative Leadership Graduate Minor in Integrative Leadership (2011-2017)

Collegiate Service (School of Public Health)

Research Day Posters Judge (2017-19)

Education Policy Committee (EPC) 2022-

Department Service (Division of Health Policy and Management)

MHA Residential Admissions Committee (2022-24)

MHA Executive Admissions Committee (2013-2015, 2023-24)

Organizations & Management faculty search committee, chair (2022-23)

Department Executive Committee (2020-2022)

Manage HPM Seminar speaker series (2019-2022)

Anti-Racism Practice Committee (since 2020)

Management faculty search committee (2017-2018)

Division Research Committee (2008-2017)

Residential MHA program candidate interviewer (since 2013)

PHAP Admissions Committee (2017-2020)

PhD and MS Admissions Committee (2014-2017; 2020-2022)